



Instruction Manual – PDF www.sunnexproducts.com www.sunnex1929.com

Standard Dry Heat Temperature Control Electric Chafer

W21-11/W21-23/W21-36

(Take W21-1110 for illustration in this instruction manual)

- Main Body of Chafer
- Cover of Chafer
- Food Pan
- Power Cable
- Water Collection Box
- Instruction Manual

Warning

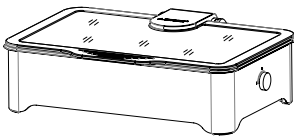
Innovative products, do not add water!!

This product is not recommended for use on food with low water content, such as rice, steamed stuffed bun, etc!

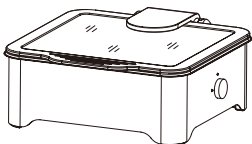
Warning

1. The unit may be hot when it is working or has just been powered off. Please handle with care.
2. Before using or cleaning this unit, please read and understand this manual.
3. This unit is only for keeping warm, not cooking. Food should be cooked before it is put into the unit. Do not use the unit other than its intended use.
4. Do not immerse the Stand, Cover and Heating Element in water.
5. This unit is designed without water pan. Do not add water into the chafer except food pan.
6. The following actions may result in burning or scalding: Filling the food pan with hot food beyond its stated capacity. Tilting or dropping the unit when it contains hot food.
7. Never put the unit on unstable surface, only put on flat surface.
8. Before cleaning, switch off and unplug the unit. The area surrounding the heating element will remain hot after the unit has been used and switched off, do not clean the unit until it has fully cooled down.
9. Product Disposal: Dispose in accordance with any local and national disposal regulations relating to the reuse, recovery and recycling of waste electrical and electronic equipment(WEEE).
10. Children should be supervised to ensure that they do not play with the appliance.
11. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
12. This appliance must be earthed and is for indoor use only, Do not connect it with shared sockets.

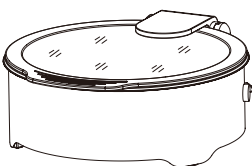
Product Specification



Item No.	W21-1110	Product Name	1/1 Standard Dry Heat Temperature Control Electric Chafer
Shape / Cap	Rectangular 1/1 , 8.5ltr		
Size with cover closed	595 (L) x 455 (W) x 175 (H) mm		
Size with cover opened	595 (L) x 455 (W) x 575 (H) mm		
Voltage	220-240V AC, 50/60Hz		
Power Consumption	300-360W		

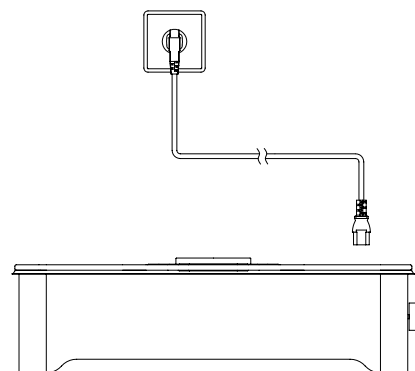
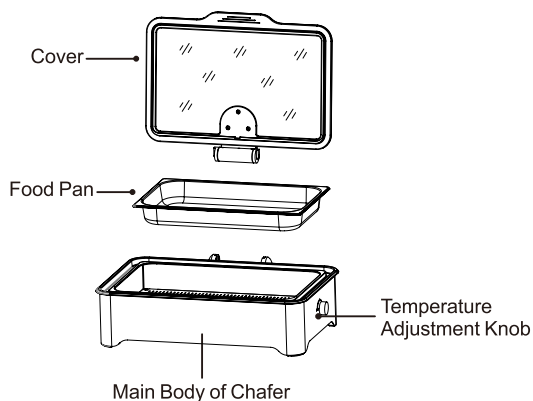


Item No.	W21-2310	Product Name	2/3 Standard Dry Heat Temperature Control Electric Chafer
Shape / Cap	Rectangular 2/3 , 5.5ltr		
Size with cover closed	420 (L) x 455 (W) x 175 (H) mm		
Size with cover opened	420 (L) x 455 (W) x 575 (H) mm		
Voltage	220-240V AC, 50/60Hz		
Power Consumption	300-360W		



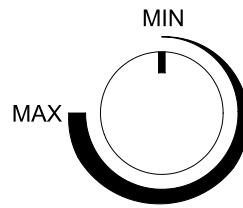
Item No.	W21-3610	Product Name	Round Standard Dry Heat Temperature Control Electric Chafer
Shape / Cap	Round, 6.8ltr		
Size with cover closed	460 (L) x 530 (W) x 185 (H) mm		
Size with cover opened	460 (L) x 530 (W) x 665 (H) mm		
Voltage	220-240V AC, 50/60Hz		
Power Consumption	300-360W		

Structure



How to Use

1. Connect the chafer to the power supply.
2. The Temperature Adjustment Knob is located at the right side of the chafer. Turn the knob clockwise to switch on the chafer and start heating.
3. To turn off the chafer, turn the knob anticlockwise to the MIN position, the chafer will stop heating.

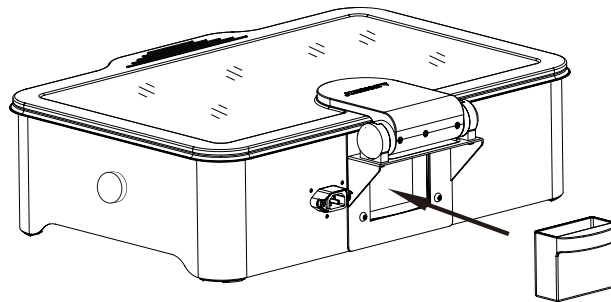


4. The more the knob is turned clockwise, the higher the temperature of the chafer, MAX is the highest temperature.
5. The adjustable temperature range of the chafer is 40-90°C.

Remark: Before connecting this product to the power supply, please make sure that the power supply parameters meet the requirements of this product.

Water Collection Box

A water collection box is installed at the back of the chafer. Pour out the water after using. Suggest to clean the box at least one time per day to keep hygienic and avoid odor.



How to Clean

1. Before cleaning, switch off and unplug the unit. Make sure it is completely cooled down before proceeding.
2. Open the Cover and take out the Food Pan, wash them with a damp cloth with mild detergent. Rinse thoroughly with clean water. Dry them completely before assembling the unit.
3. For the outer surface of the Stand, wipe it over with a damp cloth with mild detergent.

FAQ

Q1. Chafer cannot heat

A1: Check if the unit is plugged and power connected.
A2: If heater or wiring is out of order, please contact SUNNEX local distributor.

Q2. Add water into chafer by mistake

A1: Do not use the chafer until the water dries up completely.

Q3. The mesh plate is deformed slightly during heating

A1: It is because of heat expansion and cold contraction. It will recover after cooling.

Q4. The mesh plate will become yellow after using for a period of time

A1: Stainless steel will oxidize under high temperature. It is normal phenomenon.

Q5. The chafer has one or two abnormal sounds at the beginning of heating

A1: It is because of heat expansion and cold contraction. The sounds will disappear after heating up.

Q6. The soup flows into the mesh plate carelessly

A1: Use dry dishcloth to clean if there is only little soup.

A2: Need to disassemble the chafer for cleaning if a lot of soup flows into the mesh plate. Contact SUNNEX local distributor for help.

Contact Information

Market	Phone	Website	Email
Outside China	+852-2775-0204 +86-775-2555-4136	www.sunnexproducts.com www.sunnex1929.com	sales@sunnexproducts.com sales@sunnex1929.com
Within China	+86-755-2555-1571 / +86-18922042156 (After-sales hotline)	www.sunnexchina.com	sales@sunnexchina.com